RUBI TOOLS GROUP, S.A. and its subsidiaries (hereinafter "**RUBI Group**") is confident in the excellence of its products and, therefore, offers a warranty that reflects its commitment to provide high performance tools and machinery, ensuring the satisfaction of our customers (hereinafter "**the Warranty**"). This document sets out the applicable general warranty conditions and is written to comply with international, European and national consumer protection regulations, including the United Nations Guidelines, Directive 2019/771 of the European Parliament and of the Council, as well as the national consumer protection laws of the countries where we operate.
This document is originally written in Spanish. In case of discrepancy or interpretation, the Spanish text shall prevail over any translation. These terms and conditions shall be governed by and construed in accordance with Spanish law, and any dispute shall be submitted to the jurisdiction of the Spanish courts, unless an applicable mandatory rule provides otherwise.

1. SCOPE OF THE WARRANTY

This express warranty covers all products manufactured and marketed by RUBI Group.

The purchaser, by purchasing any product from RUBI Group, acknowledges and agrees that the conditions and warranties set forth herein are the only valid and enforceable ones. There are, therefore, no implied warranties other than those expressed herein and any implied warranty of merchantability or fitness for a particular purpose that is inconsistent with the express warranty described herein is disclaimed.

This warranty does not apply to the sale of products to individuals or legal entities that purchase the product for resale or rental.

2. WARRANTY PERIOD

The general warranty period for all our products is THREE (3) years from the date of purchase. However, this period may be extended to FOUR (3+1) or FIVE (3+2), as indicated on the packaging or in the catalog of each specific product. To benefit from this extended warranty, it is imperative that the product is registered on the corresponding website or application within thirty (30) days from the date of purchase.

The computation of the warranty period will begin on the date indicated on the original purchase receipt.

3. REGISTRY

To register your product and activate the warranty extension, you must do so through our website www.rubi.com/us/club or through the free CLUB RUBI application. During the registration process, you will be asked to declare your agreement with the storage and use of the data provided in accordance with our privacy policy. This declaration is required to complete the registration.

You should print or save the proof of registration, which will be necessary in case you need to use the extended warranty in the future.

4. TERRITORIAL SCOPE OF APPLICATION

These general warranty conditions shall apply in all countries where RUBI Group markets its products, without prejudice to local public order regulations that will continue to apply. In any case, consumers will continue to enjoy the rights granted to them by the laws and regulations of their own country, and these conditions will not limit or alter those rights.

5. WARRANTY COVERAGE

5.1. This warranty consists solely and exclusively of the repair or replacement, free of charge, within a reasonable period of time, of the products that have been recognized as defective, either due to defects in their materials or workmanship, which have occurred within the warranty period.

5.2. In order to make the warranty effective, the consumer must present or send the product together with the original purchase receipt, showing the date and description of the product, to the technical assistance service authorized by RUBI Group, a list of which can be found on our website www.rubi.com/us/after-sales-service.

5.3. The warranty request must be made within the warranty period established in these conditions.

5.4. RUBI Group will decide whether to repair or replace the defective product, as it deems most appropriate to ensure the best possible solution for the consumer.

5.5. Repairs and spare parts will have a warranty period of SIX MONTHS, counting from the date of repair.

5.6. Upon repair or replacement of the product or its defective components, the parts removed, and the original product replaced will become the property of RUBI Group.

5.7. To make use of the extended warranty provided for in clause 2 for registered products, it is essential to present proof of registration, either in printed or digital format. However, RUBI Group reserves the right to consult and validate the registration to verify the extension of the warranty.

5.8. Use of the after-sales service will not extend or renew the warranty period of the product.

6. EXCLUSIONS

The Warranty does not cover:

6.1. The repair or replacement of products or parts found to be damaged, worn or showing signs of wear and tear in the regular course of normal use, except if these defects have been reported to the authorized technical service of RUBI Group within THIRTY (30) days from the date of purchase of the product as stated on the purchase receipt and it is not an abusive use.

6.2. Any product considered as consumable and/or wear and tear unless it is brand new and unused.

6.3. Defects caused by non-observance and/or non-compliance with the instructions for use and operation of the product, or applications not in accordance with the intended use of the product.

6.4. Defects caused by abnormal environmental factors, unusual operating conditions, overloading of the product or improper maintenance or cleaning.

6.5. Defects in the products resulting from the use of accessories, complements or spare parts that are not original RUBI Group products.

6.6. Products that have been repaired, manipulated or modified by people other than RUBI Group authorized service technicians.

6.7. Products that are presented or shipped totally or partially disassembled.

6.8. The defects of the products, non-existent at the time of delivery.

6.9. Minor irregularities in the condition of the product that do not affect the proper use of the product and do not seriously affect its value.

6.10. Indirect, incidental and/or unforeseeable damage, as well as loss of profits (lost profits) from the use of the products.